



Farm-accomodation rules

Booking and payment

The reservation is confirmed by providing a form to guarantee the reservation (a form that customers are required to fill in with the requested data and which are required to return to the structure to guarantee the reservation).

Reservations have a period in which cancellation is free, after the end of the free cancellation period, if the reservation is canceled or for non-use of the booked stay, the full amount of the reservation will be charged. The amount of the reservation must be paid upon arrival in cash, by debit or credit card.

The "Non Refundable" rate, on the other hand, provides for an advance payment of 100% of the booking amount (in this case the booking will be confirmed upon receipt of the deposit).

Arrival and departure time

Overnight-stays begin with guest reception hours at the property from 2:00 pm to 6:00 pm on the day of arrival, keys to the accommodations are guaranteed starting from 4:00 pm (for organizational reasons); unless otherwise agreed.

Overnight-stays end by 10:00 am on the day of departure.

At the arrival each guest is requested to give to the reception an ID document in order to dispatch the registration formalities. At the departure each guest is requested to leave the room before the prearranged hour (10:00), excepting particular agreements. The delay causes slips in the room preparation for the daily arrivals.

Once registration is complete, the guest will be given a key or room card.

It is possible to request an additional key or card, upon deposit of a deposit of € 10.00 which will be returned upon departure, upon return of the key.

Parking area

IT'S NOT ALLOWED TO BRING BICYCLES OR OTHER BULKY EQUIPMENT IN THE ROOMS OR APARTEMENTS.

The structure has unattended open parking spaces dedicated to customers.

Alternatively, the management makes available, subject to availability, a covered, unguarded parking lot, subject to charges. The price of the service is € 5.00 (for each parking space requested) per night.

A deposit of € 30.00 will be required for the remote control for opening the unattended covered parking lot, that will be returned at the check-out.

Breakfast

The breakfast buffet takes place from 8:00 to 10:00 a.m.

Restaurant

We inform the guests that we do not have any half-pension or complete-pension pack.

The restaurant service is provided only by reservation (based on availability).

* From May to September: Everyday at dinner, on Saturday and on Sunday also for lunch; Monday closing day.

* From October to April: Thursday and Friday for dinner, Saturday and Sunday for dinner and also for lunch.

The restaurant service is by reservation.

Linen

- The "Bed & Breakfast" rate (for double rooms) includes daily rearrangement and linen change every 3 nights.
- The "Apartment with breakfast" rate (for the apartments) includes the final cleaning (daily cleaning and linen change excluded).
- The "Apart-Hotel" rate (for the apartments) includes daily cleaning and linen change every 3 nights.

If you want we'll anticipate the change charging € 10,00 for each person and every supplementary change

Security

The direction is exonerated from every responsibility for unattended personal belongings in the rooms or in the common areas. It will be responsibility of the guests to guard personal belongings of great value, both in the rooms and in the farm-accomodation common areas. We recommend all the guests not to remove or ruin any object present in the rooms or in the farm-accomodation common areas. Every abuse will be reported to the local authorities of Public Security.

Bans and general rules for the use of the swimming pool

- Children and kids must be accompanied and seen by adults;
- It is forbidden to bring food to the swimming pool; only beverage and drinks in disposable paper cups are allowed (no-glass);
- We beg you to protect as much as possible the grassplot, the flowers, the trees and the swimming pool facilities;
- Everybody is asked to behave in such a way as not to cause trouble to the other customers and not to damage persons and things;
- It is absolutely forbidden to bring in the area any kind of animal, even if on the leash;

- For the relax of everybody in the farm-accomodation it is necessary to keep silent from 1:00 to 3:00 p.m. and from 10.00 p.m. to 9.00 a.m.;
- Please don't make noise, don't chase each other or behave unseemly and dangerously for yourself and for the others.
- The swimmingpool is only reserved for the guests. If guests want to stay on the departure day, they have to pay € 5,00 for each person (adults as children).

Stay and departure

The guests are asked to respect all things and the whole equipment of the Agriturismo, in case of improper use the direction will claim damages from the guest.

In case of delay at the arrival or in case of advanced departure the total amount of the booking will be charged.

Booking cancellation

The direction will cancel the booking without notice in these cases:

- If the account is not payed within the expected terms;
- If the customer don't arrive on the expected day. In this case the deposit will not be returned and the direction has the right to rent the room the day after.

In any case the booking deposit will not be returned.

Unauthorised persons

Visitors may not enter in the agriturismo even when accompanied by a guest, without prior authorization from the Management. All visitors are required to leave a valid ID document at reception and they must pay euro 5,00 per person (adult and children).

In the night time is strictly forbidden the presence of unauthorised persons in any place of the farm-accomodation.

Pets are welcome in our facility if previously authorized by the facility, only with direct bookings made in direct communication via the facility's email address (* subject to acceptance of the regulations for pets - that the structure will provide at the time of the request).

SMOKING IS STRICTLY PROHIBITED in the rooms and in the common areas.